

# Adviser Update



We hope 2019 is off to a great start for you. We will be making some changes to the wording of the online Adviser and client pages to improve your experience in February 2019. As always you will find our interest rates and this weeks economic update below.

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# **Interest Rate Update**

## Business Optimiser^

- The 6 month variable welcome rate for eligible customers is **2.50% p.a.** on balances up to \$1 million^
- The standard variable rate for new and existing customers is 1.50% p.a.

## Business & Personal Term Deposits^^

ING has some of the most competitive Business and Personal Term Deposit interest rates available.

Business Term Deposit	
Term	Rate (p.a.)
120 Days	2.55%
210 Days	2.80%
270 Days	2.65%
1 Year	2.85%
2 Years	2.90%

Personal Term Deposit	
Term	Rate (p.a.)
120 Days	2.55%
210 Days	2.75%
270 Days	2.65%
1 Year	2.85%
2 Years	2.90%

#### Savings Maximiser

- The highest variable interest rate for new and existing customers is **2.80** % **p.a.** (available on one account for balances up to \$100,000 for eligible\* customers only)
- The standard variable rate for new and existing customers is 1.00% p.a.

#### Savings Accelerator

The top tier Savings Accelerator variable rate (for balances > \$150,000) is 2.20%
 p.a. This applies to your customer's total balance, not just amounts \$150,000 and over.

For information on our current interest rates, please see our Adviser website.

# **Changes to the Claim Tax Deduction page**

On 8 February 2019, we will be making some changes to the wording of Adviser and client websites. To make it clearer and align the website to legislative terms, 'Claim Tax Deduction' will be changed to 'Notice of Intent'. Additionally, the 'Total Claimed' will be changed to 'Deduction Claimed', 'Amount I want to claim' will be changed to 'Contribution amount I want to claim as a tax deduction' and the 'Claim' button will be changed to the 'Submit' button. Furthermore, the current 'Important Notice' disclaimer has been updated and added to the page after the download button.

# **Economic Update**

- NAB's Business Survey results for December saw the largest monthly fall since the GFC.
- Q4 CPI was slightly higher than expected at 1.8% yoy however remains below the RBA's target of 2-3%.
- The RBA board will meet for the first time this year next week. Given no change in the
  cash rates is expected, we will be looking for any change to their outlook for housing
  prices and their impact on the household sector via the negative wealth effect.
- Looking further afield, it's all about geo-politics and trade at the moment: Brexit, US-China, etc.
- The US Federal Reserve comments this week were more dovish with markets taking this as a sign that policy will continue to be accommodative going forward, therefore supporting higher market valuations.
- There are some good new articles to read on our global economics and research page www.think.ing.com.

## Did you know?

The ING International Survey - Homes and Mortgages 2018 - Sustainable Homes surveyed nearly 15,000 across Europe, the USA and Australia. It found that while most countries agreed that working together will create more of an impact, 71% of Australians disagreed that "Living in my home has a significant impact". When they were asked why they disagreed, 57% said they reduce impact daily and 43% said they have already made changes to their home. Click here to read more.

#### **Need more information?**

- · Contact your ING representative
- Contact Adviser Services on 1300 656 226 Monday Friday: 9:00am -5:30pm AEST/AEDT or email direct.adviser@ing.com.au
- New applications can be emailed to adviser.applications@ing.com.au
- Account maintenance requests (including Adviser Authorisation Forms)
   can be emailed to adviser.admin@ing.com.au
- Living Super enquiries can be emailed to livingsuper.adviser@ing.com.au

To learn more







#### **Important Information:**

Information and interest rates are current as at the date of this email and are subject to change. You received this email as you provided ING with your email address. However, if you do not wish to receive further email communications from ING please send an email to reply@eccoms.ing.com.au with "Unsubscribe" in the subject line or call 1300 656 226.

Any advice in this Adviser Update does not take into account your or your clients objectives, financial situation or needs and you should consider whether it is appropriate for you and your clients. You should consider the relevant Product Disclosure Statement or Terms and Conditions and the Financial Services Guide available at ing.com.au and the product's appropriateness when deciding whether to acquire, or to continue to hold, a product. If you, or your clients, have a complaint, please call 1300 656 226 (Monday to Friday between 9.00am - 5:30pm AEST), as we have procedures in place to help resolve any issues you, or your client may have.

#### Issuer Details:

Products (other than Living Super) are issued by ING, a business name of ING Bank (Australia) Limited ABN 24 000 893 292, AFSL and Australian Credit Licence 229823.

ING Living Super (which is part of the ING Superannuation Fund ABN 13 355 603 448 (Fund)) is issued by Diversa Trustees Limited ABN 49 006 421 638, AFSL 235153, RSE L0000635. ING is the Promoter of the Fund. The insurance cover offered by the Fund is provided by MetLife Insurance Limited ABN 75 004 274 882 AFSL 238096. Financial advice is provided by Link Advice Pty Ltd ABN 36 105 811 836, AFSL 258145.

#### \*Savings Maximiser

The additional variable rate can only apply when your client also has an Orange Everyday. The additional variable rate currently 1.80% p.a. (that is added to the Savings Maximiser standard variable rate) applies on one Savings Maximiser per customer for the next calendar month when your client performs the following during the current calendar month:

- deposits at least \$1,000 from an external bank account to any personal ING account in your client's name (excluding Living Super and Orange One), and
- also makes at least 5 card purchases that are settled (and not at a 'pending status') using their ING debit or credit card (excluding ATM withdrawals, balance enquiries, cash advances and EFTPOS cash out only transactions).

Card purchases includes in store credit or EFTPOS purchases, online purchases, regular card payments, payWave, Apple Pay and Google Pay transactions made with an Orange Everyday Visa card, Orange One or Orange One Platinum Visa card or Nil Interest Visa card provided with an eligible ING home loan. When using the phrase 'settled' card purchases in a calendar month, we mean that the purchases made on your card must be fully processed by the end of the last day of that month. Card purchases made in store or online this current calendar month which are at a 'pending status' and do not settle until the next calendar month do not count towards the 5 card purchases needed this current calendar month.

When determining if your client is eligible under the offer, we also take into account the behaviour of any of your client's joint account holders or additional cardholders. The offer applies to a maximum of one nominated Savings Maximiser account held in your client's name (either single or joint account).

Any amounts above \$100,000 are subject to the Savings Maximiser standard variable rate applicable at the time. If your client does not satisfy the conditions to receive the additional variable rate, the standard variable rate applies. If your client has multiple Savings Maximiser accounts, visit online banking or call us on 133 464 to check or change which Savings Maximiser account receives the additional variable rate (if eligible). ING can change or withdraw the additional variable rate at any time. The additional variable rate is not payable in conjunction with any other promotional rate.

**^Business Optimiser:**Variable welcome rate applies for 6 months from the date the Business Optimiser is opened on balances up to \$1 million and is subject to change. At the end of the 6 month period, the rate that applies to your client's balance will be the Business Optimiser standard variable rate applicable at the time. The offer is applicable on the first Business Optimiser opened per entity and is for a limited time only.

**^^Business & Personal Term Deposits:**Business and Personal Term Deposits require a minimum opening deposit of \$10,000. The interest rates that apply to Business and Personal Term Deposits are the interest rates that are current on the date the term deposit is opened.

### **Apple Pay and Google Pay**

Apple Pay is a trademark of Apple Inc., registered in the U.S. and other countries. Google Pay is a trademark of Google LLC. The Apple Pay Terms and Conditions and the Google Pay Visa Debit Card Terms and Conditions for ING customers are available to consider when setting up mobile payments on your eligible device.

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