



Adviser Update



2017 has proved to be another big year for the banking and financial services industry. So we thought it was a good opportunity to pause and reflect on some of our major milestones for 2017. We would also like to take a moment to thank you all for your ongoing support. Enjoy the holiday season and we will pick up again in 2018.

ING

- ING ranked fifth in the 2017 list of the world's 100 most sustainable corporations by Corporate Knights
- ING recognised as Australia's most reputable bank on the annual Corporate Reputation Index released by AMR and the Reputation Institute
- Ranked 6th out of the 60 biggest brands on the annual Corporate Reputation Index released by AMR and the Reputation Institute
- ING wins Money Minder of the Year award at the Consumer Finance Awards
- ING named Best Bank in the World by Global Finance Magazine
- ING raised nearly \$80k for the Cerebral Palsy Alliance at September
- ING Direct is now ING, a business name of ING Bank (Australia) Limited
- ING launches Gifts that Give

Living Super

- Living Super receives outstanding value award from Canstar based Pension in April 2017
- Living Super wins Gold and Bronze at 2017 Adviser Choice Risk Awards
- Rapid Rollover was launched to allow customers to easily find and consolidate other super funds online without needing to remember previous fund details or member numbers
- Living Super has achieved a Gold rating for both the Personal and Pension account options
- Living Super expanded the Investment Menu with 79 new ETPs to cover a broader range of markets and industries around the globe

- Lonsec awards Living Super Select Options with Australian Listed Property - 'Recommended ^{Index}, increased from 'Investment Grade ^{Index} (2016); and Australian Shares - 'Recommended ^{Index}, maintained from 2016

Deposit products

- Orange Everyday Round Up launched to allow customers to automatically round up card purchases and save the difference
- ING announces no international transaction fees on card purchases and ATM rebates around the world for eligible customers
- ING household deposits books outgrows the market by more than 2x market growth
- ING increases market share and thereby takes over position as 5th largest deposits bank in Australia

Need more information?

- Contact your ING representative
- Contact Adviser Services on 1300 656 226 Monday - Friday: 9:00am - 5:30pm AEST/AEDT or email direct.adviser@ing.com.au
- New applications can be emailed to adviser.applications@ing.com.au
- Account maintenance requests (including Adviser Authorisation Forms) can be emailed to adviser.admin@ing.com.au
- Living Super enquiries can be emailed to livingsuper.adviser@ing.com.au

To learn more



Visit adviser.ing.com.au



Call 1300 656 226



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60 Margaret Street, Sydney, NSW, 2000, AU