



Product Update



We will be making the below changes to the following ING Business & Personal Term Deposits **embargoed until and effective from 12:01am AEDT Thursday 26 March 2020:**

Business Term Deposits[^]

Term	New Rate (p.a.) Effective 26 March 2020	Old Rate (p.a.)
180 Days	1.80%	1.55%
270 Days	1.80%	1.55%
1 Year	1.85%	1.60%
2 Year	1.85%	1.60%

Personal Term Deposits[^]

Term	New Rate (p.a.) Effective 26 March 2020	Old Rate (p.a.)
180 Days	1.80%	1.55%
270 Days	1.80%	1.55%
1 Year	1.85%	1.60%
2 Year	1.85%	1.60%

For information on our current interest rates, please see our [Adviser website](#).

COVID-19 Update

[Click here](#) to find out how ING is keeping customers in the loop and how we can help

customers impacted by COVID-19.

Need more information?

- Contact your ING representative
- Contact Adviser Services on 1300 656 226 Monday - Friday: 9:00am - 5:30pm AEST/AEDT or email direct.adviser@ing.com.au
- New applications can be emailed to adviser.applications@ing.com.au
- Account maintenance requests (including Adviser Authorisation Forms) can be emailed to adviser.admin@ing.com.au
- Living Super enquiries can be emailed to livingsuper.adviser@ing.com.au

To learn more



Visit adviser.ing.com.au



Call 1300 656 226



Important Information:

Information and interest rates are current as at the date of this email and are subject to change. You received this email as you provided ING with your email address. However, if you do not wish to receive further email communications from ING please send an email to reply@eccoms.ing.com.au with "Unsubscribe" in the subject line or call 1300 656 226.

Any advice in this Product Update does not take into account your or your clients objectives, financial situation or needs and you should consider whether it is appropriate for you and your clients. You should consider the relevant Product Disclosure Statement or Terms and Conditions and the Financial Services Guide available at ing.com.au and the product's appropriateness when deciding whether to acquire, or to continue to hold, a product. If you, or your clients, have a complaint, please call 1300 656 226 (Monday to Friday between 9.00am - 5:30pm AEST), as we have procedures in place to help resolve any issues you, or your client may have.

Issuer Details

Products (other than Living Super) are issued by ING, a business name of ING Bank (Australia) Limited ABN 24 000 893 292, AFSL and Australian Credit Licence 229823.

ING Living Super (which is part of the ING Superannuation Fund ABN 13 355 603 448 (Fund)) is issued by Diversa Trustees Limited ABN 49 006 421 638, AFSL 235153, RSE L0000635. ING is the Promoter of the Fund. The insurance cover offered by the Fund is provided by MetLife Insurance Limited ABN 75 004 274 882 AFSL 238096.

ING Business & Personal Term Deposits

Applications for Business and Personal Term Deposits are subject to eligibility criteria for approved applicants only. Minimum opening deposit of \$10,000 for any Term Deposit Account.

Maximum combined limits on Term Deposits - We may refuse an application for a term deposit where it would result in you exceeding the following limits:

- Personal Terms Deposits: The total combined balance of all Personal Term Deposit Accounts held by a person (individually or in joint names) cannot exceed \$5million.
- Business Term Deposits: The total combined balance of all Business Term Deposits as held by the Australian-resident business or trust cannot exceed \$10million.

The interest rates that apply to Business and Personal Term Deposits are the interest rates that are current on the date the term deposit is opened. Interest rate reduction will apply where you break the Term Deposit prior

3/25/2020

to the maturity date.

ING Bank (Australia) Limited
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